



Healthconsulta® officially launches to help respond to doctor scarcity

Webinar event introduces a telehealth platform after discussion of pertinent health topics

On April 8, 2021, Grupo BPO Service Cooperative launched a new system under its Medical and Allied Health support services business unit in preparation of presenting an alternative and affordable platform for Filipinos to consult doctors in the safety of their homes. This is to allow for a streamlined process for patients to consult doctors at any time of the day.

This marks the push in the evolution of how common individuals can acquire necessary services from their home without having to travel for these services. In this case, patients won't need to travel to hospital or clinic to consult with a doctor.

In preparation for Healthconsulta® to enter the market, two speakers have discussed pertinent health topics such as COVID-19 vaccines and holistic mental health. Such presentations have captivated the audience, emphasizing the importance of maintaining one's health despite the challenges in the current environment.

Dr. Mark Joseph Castellano, a Pediatric Infectious Disease Specialist from Research Institute for Tropical Medicine (RITM), gave his presentation on COVID-19 vaccines and their administration. He touched upon the side effects of vaccines,



A behind-the-scenes photo taken in the office during the webinar event, Mental Health, Covid-19 Vaccines and Introducing a New Teleconsult held on the 8th of April, 2021

where he emphasized that there is nothing to worry about when it comes to the administration of vaccines: even if one particular brand may cause fevers, chills, or fatigue, it does not mean that the one who has taken the vaccine has COVID-19, but rather have side effects of the vaccination. He reminded everyone that it is always important to ask someone for help, should the symptoms exacerbate, or if there is something unusual.

Coach Glenda Dela Cruz, a Mental Health and Wellness Coach, presented on holistic mental health. One of the highlights of her talk is the promotion of mental health, where she iterated that while nobody does not want to be mentally challenged, these things happen. The promotion of mental health is not limited to mental challenges, and while early intervention is needed, the daily practice without that condition is key. By way of the expression of ideas and thought, exploration of the inner self and a balanced engagement with internal and external environments, these three components fosters one's mental health.

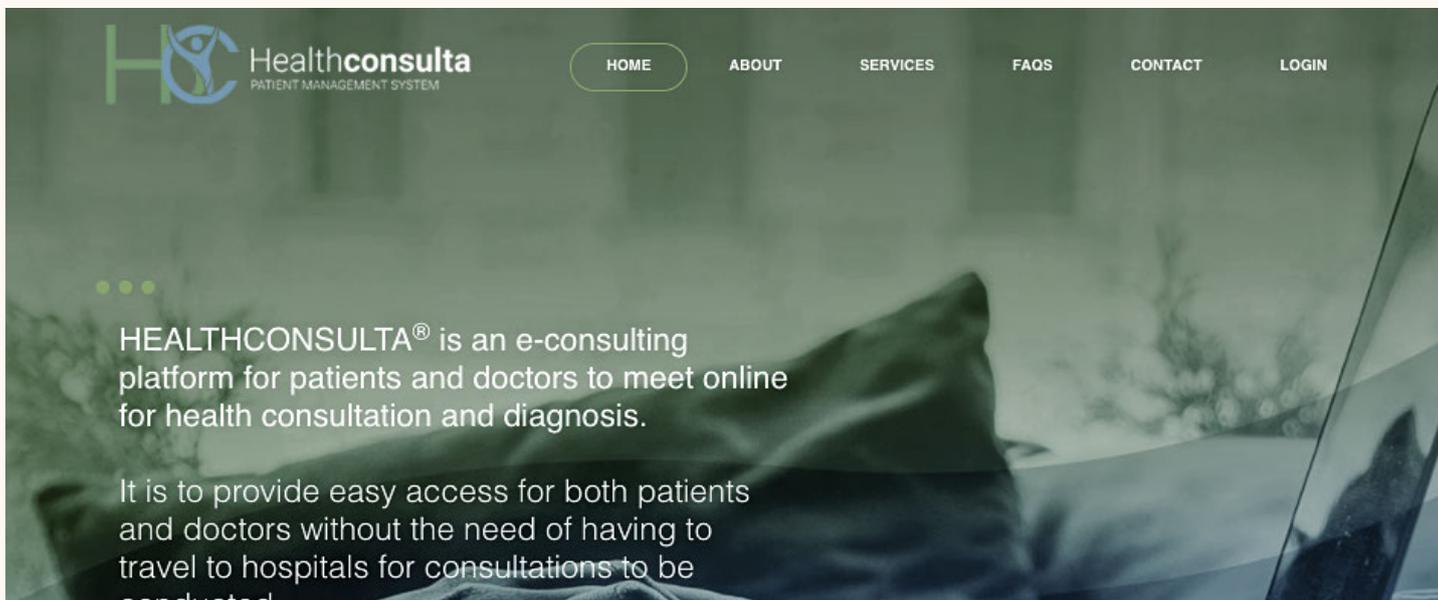
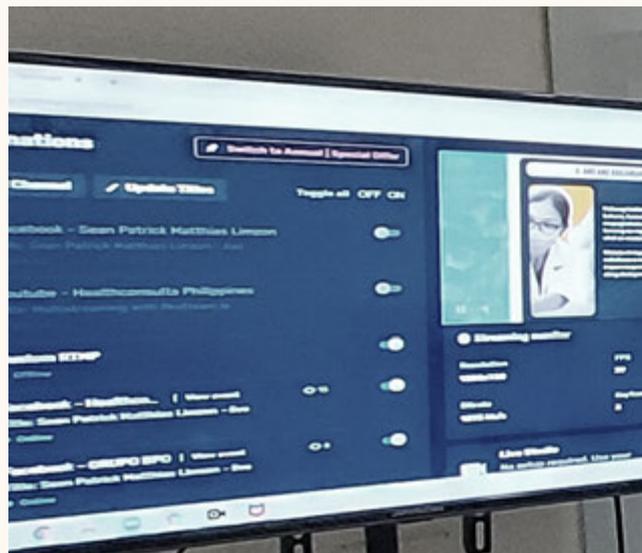
In relation to health-related issues covered during the event, the conceptualization of bringing

an alternative platform, to the market was done in light of the pandemic, which posed problems especially in terms of traveling to receive necessary health care. Along with services such as vaccination or COVID-19 testing, where doctors can travel to one's homes to render their services, patients will be able to receive proper treatment safely and conveniently.

“We want to make available to all Filipinos an alternative face-to-face medical consultation that is affordable and accessible, even at the comfort of their homes.”

- Kay Quintos, Chairwoman of Grupo BPO Service Cooperative

Prior to the platform's general public availability, hundreds of doctors from all over the country have expressed their interest to be part of Healthconsulta's growing list of medical specialists and make themselves available to render their consultation services to patients.



More photos taken during the webinar event shown on the upper section and a screenshot of Healthconsulta website shown at the bottom part made available to the general public

Healthconsulta® is a teleconsult platform for patients and doctors to meet online for health consultation and diagnosis. It also covers additional services such as booking for vaccinations and COVID-19 home testing. With these services, patients will be safe and secure in their homes while doctors can either provide these consultations easily or provide the needed services for patients.