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GRUPOBPO
SERVICE COOPERATIVE

COOPERATIVE NEWSLETTER

The official newsletter of Grupo BPO Service Cooperative

Grupo Business Process Outsourcing Service Cooperative Milestones for the year 2021

WRITTEN BY SEAN LIMZON

As the year comes to a close once again, Grupo BPO continues to exert efforts in practicing the values and fulfilling the missions and visions of the cooperative. Insofar as the cooperative continues to serve its clients and fulfill its objective to provide employment opportunities in the country, along with cooperative social efforts to sustain and help the less fortunate during dire times of need, Grupo BPO has memorably performed the following activities which distinguish the service cooperative from its competitors.

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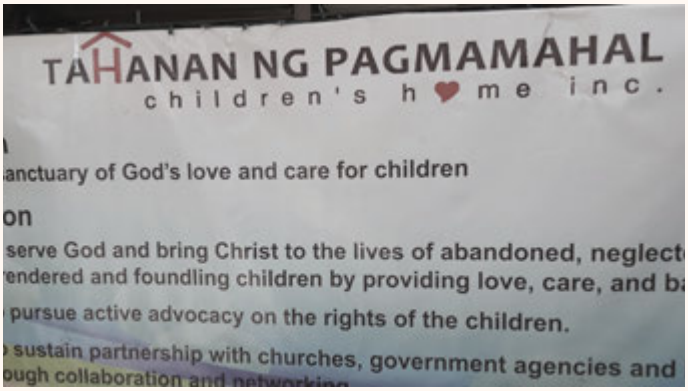
Photo taken during the gift giving activity conducted by Grupo BPO members at Tahanan ng Pagmamahal, an NGO based in Pasig City, Philippines



More photos taken during the gift giving activity conducted by some of the Grupo BPO members at Tahanan ng Pagmamahal, an NGO based in Pasig City, Philippines

Grupo Business Process Outsourcing Service Cooperative shower the orphans with gifts during the season of giving

BY SEAN LIMZON

On Wednesday, December 8, 2021, while celebrating the Feast of Mother Mary's Immaculate Concepcion, a small group of Grupo BPO internal members went to the Tahanan ng Pagmamahal, an NGO taking care of abandoned, neglected, and lost children. It is in this institution that through education and upbringing, the children will begin to develop rudimentary life skills prior to adolescence and adulthood.

Founded by Reylindo and Myrna Ortega in December 2007, they felt compassion for the children who were left abandoned or neglected. Children were also surrendered to the "orphanage" or rather, this sanctuary where families had financial constraints to take care of their children.

Grupo BPO Service Cooperative took the opportunity to provide essential supplies such as powdered milk, food in the form of McDonald's Happy Meals, and other grocery items. In exchange, the children shared their emotional Christmas spirit by singing a Christmas carol. Unfortunately, due to the pandemic, it was impossible for the internal members to enter the premises and interact face-to-face with the children. Regardless, the service cooperative has received a certificate of appreciation from the orphanage for giving to the community of children who do not have a family to stay with.

Grupo Business Process Outsourcing Service Cooperative gains insight as to how powdered soaps are made

BY APPLE MORAL

Members of the cooperative have additional opportunities to learn ways that they can make a livelihood through innovation and creativity. On Friday, December 10, 2021, Grupo BPO internal and external members gathered together to learn from Golden Treasures Skills and Development center on how to concoct powdered soap.

The training team has demonstrated how to prepare powdered soap for a variety of uses, such as washing one's body or for general cleaning of locations. Many members learned about the ingredients of the powdered soap, which included sodium sulfate, soda ash light, Vego powder, Linear Alkaline Benzene sulfuric acid), scent, and speckles.

Starter kits were sent to the members to begin mixing and combining the ingredients.

One significant aspect of the powdered soap is that the members have the opportunity to select a signature ingredient to their soap. It is possible to create a powdered soap without scent, where the only objective is to remove the grease from a surface.

All members of the cooperative received their starter kits where they can begin to experiment with their own concoction of powdered soap. Once made, the members would be able to use the product immediately.

> **"This year has been quite a journey for us- our members, partners, and clients. Amid these challenging times, we will continue to bring services and programs that are aligned with our mission and vision."**
>
> **- Kay Quintos, Chairwoman of Grupo BPO Service Cooperative**

Preparation for soap making demonstration as shown in the photo above

Photo taken during Grupo BPO's virtual assembly attended by the Founder and Chairwoman, Kay R. Quintos, as well the managers and internal members of the cooperative

The first Grupo BPO virtual party brought together the internal and external members

BY ERICH ANDEA

Grupo BPO has conducted its first virtual Christmas party where both the internal and external members interact with one another. It was a remarkable milestone that solidified the essence of what it means to be a cooperative. During the Christmas party, both the internal and external members had the opportunity to win a plethora of prizes during the raffle. Various party games were played to win a variety of prizes as well.

Among the party games, a presentation was held to showcase the members loyal to serving the cooperative, who have had the experience to work with the cooperative for up to five years. In addition to the loyal awardees, several members of Grupo BPO were recognized for their outstanding performance. These outstanding members are Romuel Ramones, Bernie Pastera, and Job Quilondrino.

The members hope to continue their efforts to serve the cooperative through continued support and endorsement of its services.

Grupo BPO Service Cooperative
Unit 6D Strata 2000 Bldg. F. Ortigas Jr. Road Ortigas Center, Pasig City 1605
Tel. No: +632 8637 6212 | Email: inquiry@grupobpo.coop

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